

MILLAR CAMERON

PEOPLE · PASSION · PERSISTENCE

FOREST STEWARDSHIP COUNCIL
*DEPUTY DIRECTOR OF
INFORMATION TECHNOLOGY*



DEPUTY DIRECTOR OF IT *FOREST STEWARDSHIP COUNCIL*

ABOUT *FOREST STEWARDSHIP COUNCIL*

Forest Stewardship Council (FSC) works to take care of our forests and those who rely on them, by protecting plant and animal species, Indigenous Peoples' rights, forest workers' safety, and much more. They achieve this through FSC certification, ensuring forests around the world are responsibly managed.

FSC's core mission is to promote environmentally appropriate, socially beneficial, and economically viable management of the world's forests. Its vision is for society worldwide to recognise the true value of its forests. The organisation works towards improved forest management and market transformation, shifting the global forest trend toward sustainable use, conservation, restoration, and respect for all.

To learn more about FSC, its values and its mission, visit <https://fsc.org/en/about-us>



DEPUTY DIRECTOR OF IT *FOREST STEWARDSHIP*

THE ROLE: DEPUTY DIRECTOR OF IT

MAIN RESPONSIBILITIES:

To effectively meet the challenge of protecting the world's forests, FSC is committed to ensuring that the world's most skilled and mission-aligned people are working for the organisation. This commitment extends to everyone that works at FSC around the world, from those that lead the design of policies and standards, to those who provide the organisation with the backbone to complete its work.

FSC is recruiting an engaged Deputy Director of IT to join its multicultural headquartered offices in Bonn, Germany. You will be a leader in FSC's Technology and Information team achieving significant impact for our world's forests. FSC continuously innovates and transforms in many areas of the organisation, and its technology work paves the way to future success and sustainability. FSC are cutting edge with cloud infrastructure, constituent engagement, Blockchain, GIS, data and analytics, as well as core platforms and Apps, and they work with prestigious IT organisations – Microsoft, Tableau Foundation, DocuSign, Esri, and many more – to ensure the highest value and most tangible benefits that Information Technology can deliver.

As Deputy Director of IT you will oversee the streamlined operations of the IT functions at FSC to ensure that they align with the organisation's objectives. The position's principal goals are to manage the IT portfolio for the FSC Technology and Information Unit (TIU) and to attain all IT service level agreements for the organisation. You will plan, coordinate, lead, and design all IT operational activities for the TIU, as well as provide direction and support for IT solutions that enhance mission-critical organisational operations. The Deputy Director of IT will work closely with management in other units to identify, recommend, develop, and implement cost-effective technology solutions for all aspects of the organisation.

TITLE:
DEPUTY DIRECTOR OF IT

REPORTING TO:
**CHIEF INFORMATION OFFICER AND
DIRECTOR OF IT**

LOCATION:
BONN, GERMANY

START DATE:
AS SOON AS POSSIBLE

CONTRACT:
**TWO-YEAR CONTRACT, WITH A
VIEW TO RENEWAL**

THE ROLE: DEPUTY DIRECTOR OF IT

DIMENSIONS OF THE ROLE:

- To formulate and deploy long-term strategic plans for acquiring and enabling efficient and cost-effective IT and communication technologies
- To manage the IT operational and strategic planning activities, including business requirements, project planning, and organising and the allocation of resources
- To manage and adjust IT resources to ensure they align with business processes, tactical planning, and strategic goals
- To define and communicate project milestones, service level agreements, and resource allocation to executive team, department leads, support staff, and end users
- To develop and review budgets for IT functions and ensure they comply with organisational goals, guidelines, and objectives
- To review performance of IT systems and functions to determine operating costs, productivity levels, and upgrade requirements
- To benchmark, analyse, report on, and make recommendations for the improvement of the IT infrastructure and IT systems
- To develop procurement requirements, in line with organisational guidelines, for IT systems, platforms, and service providers, and review proposals for compliance with stated requirements to make the appropriate choices and contract awards
- To oversee the deployment, monitoring, maintenance, development, and support of all hardware and software based on department needs
- To oversee provision of IT services, including help desk and technical support services



THE ROLE: DEPUTY DIRECTOR OF IT

DIMENSIONS OF THE ROLE CONTINUED

- To oversee development and implementation IT policies and procedures, including those for architecture, security, disaster recovery, standards, procurement, and service provision
- To oversee negotiation and administration of vendor, outsourcer, and consultant contracts and service agreements
- To manage IT staffing, including recruitment, supervision, scheduling, development, evaluation, and disciplinary actions
- To establish and maintain written and in-person communications with the organisation's executives, department heads, and end users regarding pertinent IT activities
- Act as deputy to the CIO, with the following responsibilities:
 - To contribute to the development and ensure implementation of strategic TIU plans
 - To co-manage the resource and work planning of the unit, for example, staff planning and development, financial and work planning and management, procurement etc.
 - To substitute for the director in case of absence and specific need
 - To manage relations, internally and externally, and represent and communicate on behalf of the unit
 - To participate in meetings and other activities of the senior management of FSC
 - To collaborate with unit management on identifying and implementing improvements of organizational processes

HOW TO APPLY

To apply for this role, please ensure that you have the following skills and experience:

- A university degree in Computer Science or similar IT-related field
- 10 years' relevant experience working in IT management
- Fluency in English (spoken and written)
- Demonstrated experience in IT infrastructure strategic planning and development, project management, and policy development
- Strong understanding and technical knowledge of IT networks and operating systems, hardware, protocols, and standards
- Experience with Scrum Agile Project Management
- Solid knowledge and experience with Power BI, or other enterprise analytics tools
- Understanding of application development and software development life cycle concepts
- Excellent communication skills
- Strong skills in understanding and communicating detailed and advanced technology solutions, with the ability to also present ideas in business-friendly and user-friendly language

Please send your CV and contact details to Abigail Somers who will contact you to discuss your application in more detail.



Contact: Abigail Somers

Tel: +44 203 8000 302

Email: abigail.somers@millarcameron.com



WHO ARE MILLAR CAMERON

FINDING THE PEOPLE WHO MAKE THE DIFFERENCE

A SEAMLESS JOURNEY

Founded in 2007, Millar Cameron is an executive and professional search consultancy that focuses on Africa and other emerging markets.

Our goal is to provide client-centric, tailored executive search, recruitment and strategic advisory. Our international reach paired with local market knowledge enables us to provide our clients outstanding leaders who deliver consistent results, irrespective of geography.

We employ a rigorous research driven search process to identify the best fit for our clients, taking into account both hard and soft skill sets.

Our extensive experience yields a robust approach to market intelligence and a longstanding network of global relationships.



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OXFORD

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